



Secure sales underground

More than 700,000 people in Stockholm commute daily with the city's public transit company. Its ticket shops use cash management technology from Wincor Nixdorf for quick, easy and secure payments.



Storstockholms Lokaltrafik (SL) is one of Sweden's largest public transit companies with some 10,000 people using its service every day. SL offers the travellers something special: Its innovative "Tunnelbana" underground railway service, which operates three lines in seven different sections, displays works of art in many of its stations. In fact, the company is viewed as one of the largest art exhibitors in Sweden.

Automated cash handling

Above all, SL is committed to providing a highly reliable, cost-efficient public transportation service. This commitment includes not only the development and implementation of new solutions for public transit services

but also the improvement of internal processes through innovation.

One example of SL's innovative spirit is a solution the company is currently rolling out that will manage cash in the ticket shops via automated banknote and coin terminals. More than 700,000 people commute daily with SL. Many of them purchase tickets every day at the public transit company's ticket shops. To optimize ticket sales and make them more secure, the company has contracted Wincor Nixdorf to implement its cash management technology.

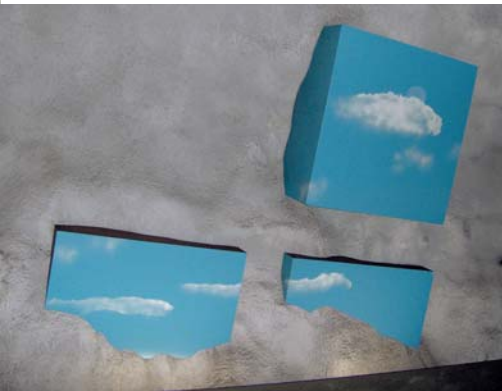
A primary goal is to improve the supply and removal of cash. This is a logistics service that is routinely provided by cash in transit (CiT) companies. Wincor Nixdorf's iCash systems allow cash levels to be continuously

monitored. The systems are equipped with TP.net software that controls checkout processes, enables centralized administration and allows cash logistics to be managed efficiently.

Added protection via ink-staining technology

The move to automate the ticket shops has also led to higher security. All cash now remains in a closed loop, with shop attendants no longer having direct access. The terminals are also equipped with ink-staining systems to discourage potential robberies. Banknotes are automatically stained with ink when cash cassettes are opened without authorization. In addition, the new solution eliminates differences in recorded sales.

The migration to Wincor Nixdorf's new cash management solution is expected to be completed by the end of the year. The IT solutions company has signed a four-year service contract. "The SL project represents a big step forward in our retail cash management strategy and shows that our products and solutions perform perfectly even in extreme operating environments such as underground stations," says Christer Westerberg, retail division manager at Wincor Nixdorf Sweden. ■



Storstockholms Lokaltrafik (SL)

- **Business:** SL operates Sweden's sole underground subway in Stockholm. The network is 108 kilometers long with 100 stations
 - **Customers:** SL lines are used daily by more than 700,000 people
 - **Employees:** More than 500
- www.sl.se



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